



Physio-Control, Inc.
11811 Willows Road NE, P.O. Box 97006, Redmond, WA 98052
Tel 425.867.4000 Toll-free 800.442.1142

www.physio-control.com

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Dear Physio-Control Customer,

Effective October 1st, 2008, the US Department of Transportation implemented new rules relating to the shipping of lithium batteries. These new rules are outlined in 49 CFR Parts 171, 172, 173, and 175, "Hazardous Materials; Transportation of Lithium Batteries; Final Rule." The new rules include restrictions on certain shipping methods and outline requirements for packaging and labeling lithium batteries.

These guidelines place certain restrictions on air shipments and require very specific air handling processes. Our in-house operations team has been thoroughly trained on the new procedures and will still ship products by air as needed. However, our sales and service representatives will no longer be shipping lithium batteries by air. Customers needing next day or 2nd day air shipments should call our Customer Support Team at 1.800.442.1142, and they can assist you in expediting your order.

Due to these new shipping regulations and the additional handling required, air carriers have placed an additional \$32.50 on all air shipments of lithium batteries. Please be aware that you may be charged an additional fee when placing air shipment orders for lithium batteries.

We know customers occasionally need to ship their Physio-Control lithium batteries. To assist you in shipping these batteries, we have created a complete set of shipping instructions in the enclosed document.

Physio-Control has taken measures to ensure full compliance with these new regulations, including enhancing our packaging and labeling processes. We are confident these measures will allow us to continue to ship a reliable stream of safe products to our customers.

If you have any questions, please contact Customer Support at 1.800.442.1142, option 6, and they can assist you.

Sincerely,

PHYSIO-CONTROL, INC.

A handwritten signature in black ink that reads "Moira Woods".

Moira Woods
Product Manager, Third Party Products

enclosure

Lithium Battery Shipping Instructions

To ensure compliance with the new US Department of Transportation rules on lithium battery shipments, we suggest our customers adhere to the following procedures when shipping Physio-Control lithium batteries. These recommendations are adapted by Physio-Control from the Department of Transportation regulation 49 CFR Parts 171, 172, 173, and 175, "Hazardous Materials; Transportation of Lithium Batteries; Final Rule" to fit our products and our customers' needs.

- A. **CHARGE-PAK™ batteries, for use in the LIFEPAK CR® Plus AEDs (part # 3201616)**
 - a. Ship ground only.
 - b. Do not ship more than 8 batteries in any one package.
 - c. Do not ship packages over 66 pounds.
 - d. If shipping the battery with the device, please insert the battery into the device. No labels are required if the battery is contained in the device.
 - e. Please individually wrap all batteries not shipped in a device. The Department of Transportation guidelines recommend cushioning material that is non-combustible and non-conductive. Physio-Control suggests bubble wrap as an effective protective material.
 - f. Label all packages appropriately per US Department of Transportation guidelines. The outside of all packages that contain the referenced batteries must be marked, "PRIMARY LITHIUM BATTERIES – FORBIDDEN FOR TRANSPORT ABOARD PASSENGER AIRCRAFT." For packages under 66 pounds, this label must be at least 0.25 inches and placed on a background of contrasting color.

- B. **Non-rechargeable Lithium Sulfur Dioxide and Lithium Manganese Dioxide batteries, for use in the LIFEPAK® 500 AEDs (part # 3005380, 3200390, 3201856)**
 - a. Ship ground only.
 - b. Do not ship more than 6 batteries in any one package.
 - c. Do not ship packages over 66 pounds.
 - d. If shipping the battery with the device, please insert the battery into the device. No labels are required if the battery is contained in the device.
 - e. Please individually wrap all batteries not shipped in a device. The Department of Transportation guidelines recommend cushioning material that is non-combustible and non-conductive. Physio-Control suggests bubble wrap as an effective protective material.
 - f. Label all packages appropriately per US Department of Transportation guidelines. The outside of all packages that contain the referenced batteries must be marked, "LITHIUM BATTERIES – FORBIDDEN FOR TRANSPORT ABOARD AIRCRAFT AND VESSEL." For packages under 66 pounds, this label must be at least 0.25 inches and placed on a background of contrasting color.

- C. **Non-rechargeable Lithium Manganese Dioxide batteries, for use in the LIFEPAK 1000 AEDs (part # 3206245)**
 - a. Ship ground only.
 - b. Do not ship more than 6 batteries in any one package.
 - c. Do not ship packages over 66 pounds.
 - d. If shipping the battery with the device, please insert the battery into the device. No labels are required if the battery is contained in the device.
 - e. Please individually wrap all batteries not shipped in a device. The Department of Transportation guidelines recommend cushioning material that is non-combustible and non-conductive. Physio-Control suggests bubble wrap as an effective protective material.
 - f. Label all packages appropriately per US Department of Transportation guidelines. The outside of all packages that contain the referenced batteries must be marked, "LITHIUM BATTERIES – FORBIDDEN FOR TRANSPORT ABOARD AIRCRAFT AND VESSEL." For packages under 66 pounds, this label must be at least 0.25 inches and placed on a background of contrasting color.

- D. **Lithium-ion Rechargeable internal batteries, for use in the LIFEPAK 20e defibrillator/monitor (part # 3205296)**
 - a. Ship ground only.
 - b. Do not ship more than 2 batteries in any one package.
 - c. Do not ship packages over 66 pounds.
 - d. If shipping the battery with the device, please insert the battery into the device. No labels are required if the battery is contained in the device.
 - e. Please individually wrap all batteries not shipped in a device. The Department of Transportation guidelines recommend cushioning material that is non-combustible and non-conductive. Physio-Control suggests bubble wrap as an effective protective material.
 - f. Label all packages appropriately per US Department of Transportation guidelines. The outside of all packages that contain the referenced batteries must be marked, "PRIMARY LITHIUM BATTERIES – FORBIDDEN FOR TRANSPORT ABOARD PASSENGER AIRCRAFT." For packages under 66 pounds, this label must be at least 0.25 inches and placed on a background of contrasting color.