

Determining Software Version

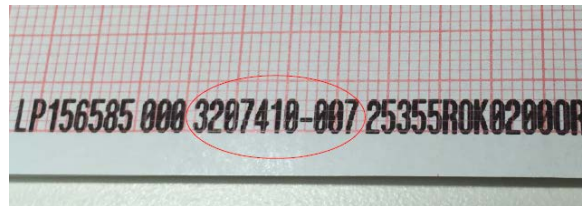
The software in your LIFEPAK 15 devices may be affected by the issue if it does not contain one of the following software versions:

3207410-010

3306808-007

3313494-010

The current version of software in your LIFEPAK 15 is shown on the device's initial screen. Turn on your device, and quickly look for the version in the lower left hand corner. You can also press PRINT when the device is on, and allow printing to continue for approximately 5 seconds before pressing PRINT again. The software version will be listed on the bottom of the printout. See below for an example:



Updating your Device(s)

If you already have a LIFENET Asset account you have the ability to update your devices with LIFENET Device Agent. Please contact Physio-Control at the appropriate number below if you need assistance.

If you do not have a LIFENET Asset account, please contact Physio-Control at the appropriate number below, and you will be provided with a temporary account, detailed instructions and a communication cable to support installing the software update.

Contact Information:

US, Canada, and Latin America: 800-442-1142, option 7

Europe, Middle East, and Africa: +31 (0)43 3620008 or 0800-4500013

Asia/Pacific: +61 2 9415 5905