

Limited Warranty

Europe/Middle East/Africa/Latin America

Subject to the limitations and exclusions set forth below, Physio-Control warrants that Physio-Control products which are purchased from authorized Physio-Control representatives or authorized distributors for use in Europe, the Middle East, Africa or Latin America and are used in accordance with their instructions, will be free from defects in material and workmanship appearing under normal service and use as defined below:

- Eight Years:
- New LIFEPAK CR® Plus automated external defibrillator and internal battery system
- Five Years:
- New LIFEPAK EXPRESS® automated external defibrillator and internal battery system
 - New LIFEPAK® 1000 defibrillators
- Two Years:
- New LIFEPAK 20 defibrillator/monitor family of products
 - New LIFEPAK 12 defibrillator/monitor series
 - New LIFEPAK 15 monitor/defibrillator
 - New PHYSIO-CONTROL® Battery Support System 2
 - New Trainer 1000 trainer
 - CodeManagement Module™ for use with the LIFEPAK 20/20e defibrillator/monitor
- One Year:
- Used or factory reconditioned LIFEPAK 12 defibrillator/monitor series
 - Used or factory reconditioned LIFEPAK 20 defibrillator/monitor family of products
 - Used or factory reconditioned LIFEPAK 500 automated external defibrillator
 - Used or factory reconditioned LIFEPAK CR Plus automated external defibrillator family of products and internal battery system
 - New power adapters
 - All FASTPAK® batteries and LIFEPAK batteries for LIFEPAK products
 - New battery charging systems
 - New LUCAS® Chest Compression System
 - New LIFEPAK CR-T AED training system
 - New LIFEPAK 500T AED training system
 - New Microcap® handheld capnograph
 - New Microcap Plus handheld capnograph
 - Masimo SET® Rainbow® patient cables and reusable sensors
 - New TrueCPR™ coaching device
- 90 Days:
- CODE-STAT™ data review software
 - DT EXPRESS™ data transfer software
 - Product accessories (including patient cables)
 - CHARGE-PAK™ charging unit (external system) for LIFEPAK CR Plus defibrillator
- 30 Days:
- Internal paddles and internal paddle handles

Limited warranty time limits begin on the date of delivery to the First Owner.¹

Physio-Control warrants neither error-free nor interruption-free performance. The sole and exclusive remedy under this Limited Warranty is repair or replacement of defective material or workmanship at the option of Physio-Control. To qualify for the repair or replacement, the product must have been continuously owned by the First Owner and not have been repaired or altered outside of a Physio-Control authorized facility in any way which, in the judgment of Physio-Control, affects its stability and reliability. The product must have been used in accordance with applicable operating instructions and in the intended environment or setting. The product must not have been subjected to misuse, abuse or accident.

Warranty service will be provided by Physio-Control at either the Purchaser's facility (based upon the customer's proximity and at the discretion of Physio-Control) during normal business hours or at a Physio-Control service location. For products shipped to a Physio-Control service location, all products and/or assemblies requiring warranty service should be sent freight prepaid, and must be accompanied by a written, detailed explanation of the claimed failure. Products repaired or replaced under this warranty retain the remaining warranty period of the repaired or replaced Product.

Except for the Limited Warranty provided above, PHYSIO-CONTROL MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOMER OR OTHERWISE. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO ANY PERSON. PHYSIO-CONTROL IS NOT LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF BUSINESS OR PROFITS) WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY.

Products are warranted in conformance with applicable laws. If any part or term of this Limited Warranty is held to be illegal, unenforceable or in conflict with applicable law by any court of competent jurisdiction, the validity of the remaining portions of the Limited Warranty shall not be affected, and all rights and obligations shall be construed and enforced as if this Limited Warranty did not contain the particular part or term held to be invalid. This Limited Warranty gives the user specific legal rights. The user may also have other rights which vary from country to country.

¹ First Owner means the first purchaser or lessee of the products listed above, directly from Physio-Control, through a Physio-Control corporate affiliate, or from an authorized Physio-Control reseller, and includes the invoiced purchaser's corporate affiliates, and their respective employees, officers and directors.

Physio-Control will pass through warranties offered by Third Party Manufacturers.

For further information please contact your local Physio-Control representative or visit our website at www.physio-control.com



Physio-Control Headquarters
11811 Willows Road NE
Redmond, WA 98052 USA
Tel 425 867 4000
Fax 425 867 4121
www.physio-control.com

**Physio-Control Operations
Netherlands B.V.**
Keizersgracht 125-127,
1015CJ Amsterdam NL
Tel +31 (0)20 7070560
Fax +31 (0)20 3301194
www.physio-control.nl

**Physio-Control
UK Sales Ltd**
Concorde House
Trinity Park, Solihull
Birmingham
B37 7UQ
United Kingdom
Tel/Fax 0808 258 0094 option 1

**Physio-Control
Australia Pty Ltd**
Suite 4.01
15 Orion Road
Lane Cove
NSW 2066
Australia
Toll Free Tel 1800 987 982
Toll Free Fax 1800 890 892