



# LIFELINKcentral™ AED Program Manager

## Program Details

	BASIC	ADVANTAGE	PREMIUM	TRACK
<b>SUPPORTED AEDS</b>				
LIFEPAK CR2 AED Wi-Fi®, Wi-Fi+3G	X	X	X	X
Physio-Control Non-Connected AEDs (Manually entered)		X	X	X
Competitor AEDs (Manually entered)		X	X	X
<b>AVAILABLE SERVICES</b>				
<b>Portal Access</b>	<b>Limited<sup>1</sup></b>	<b>Full<sup>1</sup></b>	<b>Full<sup>1</sup></b>	<b>Full<sup>1</sup></b>
Email Notifications—Readiness				
LIFEPAK CR2 AED Wi-Fi, Wi-Fi+3G	X	X	X	X
All Other AEDs, Custom Equipment (Based on manually entered data)		X	X	X
Email Notifications—Use				
LIFEPAK CR2 AED Wi-Fi, Wi-Fi+3G	X	X	X	X
ASR Follow-up to Email Notifications			X	X
<b>Account Support</b>				
Customer Service	X	X	X	X
Dedicated Account Support Representative (ASR)			X	X
Proactive Oversight/Calls, Dashboard Reporting and Benchmarking			X	X
<b>Post-Event Services for Physio-Control AEDs</b>				
Post-Event Report Download		X <sup>2</sup>	X <sup>2</sup>	X <sup>2</sup>
Device Readiness Verification		X <sup>2</sup>	X <sup>2</sup>	X <sup>2</sup>
Free Supply Replenishment		X	X	
<b>Additional Value for Physio-Control AEDs</b>				
Free Software Updates	X	X	X	X
Free Premium Software Upgrades			X	X

<sup>1</sup> The complete list of features included with Limited Portal Access and Full Portal Access are provided on the following page.

<sup>2</sup> Services are via wireless for LIFEPAK CR2 AED Wi-Fi, Wi-Fi+3G, and for all other Physio-Control AEDs through remote assistance, or onsite when available in your geography.



## Portal Access

Following are the features available with Limited and Full Portal Access:

		LIMITED PORTAL ACCESS	FULL PORTAL ACCESS
Account	Type	Basic Account Information	Extended Account Information
	Email Notifications	X	X
Sites	Add, Edit and View Site Information	X	X
	Dashboard View of Site Status		X
	Site Map	X	X
	Program Status Summary Report		X
	Custom Inspection Schedules		X
	Manage Software and Setup Options	X	X
Equipment	Edit and View AED Information	X	X
	Dashboard View of Equipment Status		X
	Equipment Map	X	X
	LIFEPAK CR2 AED Device Readiness, Test Logs	X	X
	Readiness of Other Physio-Control and Competitor AEDs		X
	Accessories Information		X
	Custom Equipment Readiness		X
	Manual Inspections		X
People	Add, Edit, and View User Profiles	X	X
	Dashboard View of Training Status		X
	Assign Program Coordinator and Site Coordinator Roles	X	X
	Assign AED Inspector and Trained Responder Roles		X
	Trained Responder Certifications/Readiness		X
	Training Events and Rosters		X
Resource Center		X	X

If you purchased your LIFEPAK CR2 Defibrillator from an authorized Physio-Control distributor or reseller, this distributor or reseller will have access to your LIFELINKcentral AED Program Manager account and may receive notifications prompted by the LIFEPAK CR2 Defibrillator. Please note that this setting can be disabled at ANY time: if you wish to disable this setting, please send a request to Physio-Control Customer Support to change the Distributor value to "Customer Managed".

For further information please contact your local Physio-Control representative or visit our website at [www.physio-control.com](http://www.physio-control.com)



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