



Physio-Control, Inc.  
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[www.physio-control.com](http://www.physio-control.com)

January 21, 2010

Dear Valued Physio-Control Customer,

This letter is to notify you of a change to the battery offerings for the LIFEPAK<sup>®</sup> 12 defibrillator/monitor. The battery cells used in our LIFEPAK NiCd Batteries with 2.4 and 1.7 amp hour (Ah) capacity (CAT # 11141-000026 and 11141-00002, respectively) were recently discontinued by our supplier. As such, we are no longer able to offer our customers these batteries.

Instead, we now offer a similar battery with 1.6 Ah capacity (CAT # 11141-000149) available immediately at a list price of US\$209. Performance specifications for this battery may be found at the following location: <http://www.physio-control.com/documents.aspx?id=546> under the heading "Battery Performance Information and BSS2 Specifications Document".

For more information or for help ordering batteries and other Physio-Control products, please contact your local sales representative or call our customer support group at: 800.442.1142, option 6. Alternatively, you can order products online 24 hours a day, 7 days a week at [www.store.physio-control.com](http://www.store.physio-control.com).

PHYSIO-CONTROL, INC.

Sincerely,

A handwritten signature in cursive script that reads "Cameron Pollock".

Cam Pollock  
Vice President, Global Marketing