



Medtronic

Alleviating Pain · Restoring Health · Extending Life

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Dear Valued Customer,

Created by Physio-Control, a division of Medtronic, the LIFEPAK® 500 automated external defibrillator has been the premier, top-of-the-line defibrillator for public safety professionals and first responders since 1997. As of January 26, 2007, Physio-Control will discontinue the LIFEPAK 500 AED product line. However, we remain committed to supporting LIFEPAK 500 AEDs by offering service and parts replacement for at least the next seven years after discontinuation.

While supplies last, you can order the LIFEPAK 500 AED (catalog numbers 99401-001083, 99401-001085) and LIFEPAK 500 DPS AED (catalog numbers 99401-001087 and 99401-001089) by contacting your local sales representative or our customer support team at 1-800-442-1142. All new units shipped will be consistent with the new AHA Guidelines 2005. Guidelines 2005 upgrade kits are also available for existing, biphasic LIFEPAK 500 units. For more information on Guidelines 2005 upgrades, log onto www.aedhelp.com/AHA.

You are a valued customer. A LIFEPAK defibrillator backs you with a strong legacy of Physio-Control quality and reliability. Our ultimate goal is to “work as one” with responders around the world to continue to save more lives.

Sincerely,

Brian Webster, President